

2023-2024

Department of Community Services & Parent Resource Centers





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# MUSD Mission & Vision

### **Our Vision**

Madera Unified will set the standard for hard work, creativity and resiliency with a fearless drive to continuously improve.

### **Our Mission**

We are committed to creating and sustaining a culture enabling Madera Unified students to experience an unparalleled educational journey that is intellectually, socially and personally transformative.



# MESSAGE FROM OUR LEADER

As Assistant Superintendent of Student and Family Support Services, I've seen firsthand how engaged parents empower their children's academic excellence, promote regular attendance, encourage positive behavior, and nurture social-emotional wellness. Their engagement not only enhances our educational landscape but also fosters a dynamic partnership, propelling our students toward a future filled with success and fulfillment.

Madera Unified Community Services and Parent Resource Centers is designed to

support our families in building capacity in navigating our educational system and equip them with tools that will lead to positive outcomes. Together, we're shaping a brighter tomorrow!

### PRINCE MARSHALL

Assistant Superintendent of Student and Family Support Services





# Director's Message

Dear Madera Unified Families and Community Stakeholders,

It is with great honor that I report on the activities, programming, and successes of the 2023-2024 school year.

It is with great passion that I serve the community of Madera and it is a privilege to lead a department that reflects the district's values, mission, and vision to empower and value parents as partners in the education of their children.

This year has been a rewarding year, with success in many new initiatives that were implemented to better serve our parent community. I am committed to continue to place a high value on parent voice and in bringing relevant and impactful resources. Our Parent Resource Center assistants are an amazing group of ladies that are committed and passionate about serving each MUSD parent.

Thank you for your continuous support. I look forward to continue to serve and collaborate with MUSD's parents and the community of Madera to assure the success of our students.



# Department of Community Services & Parent Resource Centers

Our department is designed to provide parents with the resources and tools necessary to support their children's academic success and provide opportunities for parents to be involved and engaged in the education of their children.

### Parent Resource Centers offer a variety of resources and programming for parents:

- Parent Resource Centers
- Parent Education and Skill Building Programming
- District-Wide Call Center

- Information and Referral to Resources
- Family Literacy, Math and Science Nights
- Annual Parent and Community Engagement Conference





## Parent Resource Centers

# PRC

Our 7 Parent Resource Centers offer opportunities for parents to develop leadership skills and build personal capacity to support student learning at home. Our centers are designed to serve the various needs of our families through its various programs.

Parent Resource Centers are open for in-person support. All MUSD families are welcome to visit the nearest center to them.

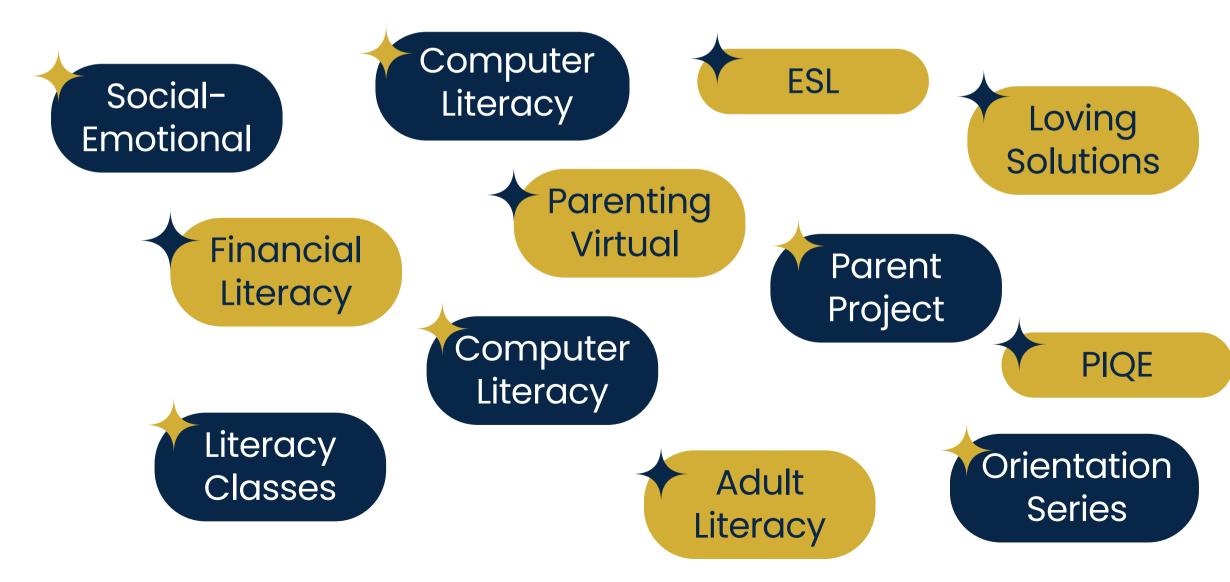


#### LEARNING OPPORTUNITIES

# Parent Education and Skill Building Programming



Our department offers a variety of learning opportunities to MUSD families. Classes consist of free, personal, leadership and skill building capacity for parents. Classes range from Academics, Parenting, College & Career Readiness, Health & Wellness, Skill Building, and Adult Classes.





#### Parent Portal/Parent Community Resources **Call Center Data** MUSD Departments/School Parent Engagement Site Support Classes Registration 2023-2024 SY Tech Support Essentials/HotSpots Other Student Registration Parent Portal/P... Other 16.2% 16.2% **Tech Support** 1.2% MUSD Departm... 3.9% Community Re... Student Registr... 5.9% Parent Engage... 8.8% Internet Essent..

# District-wide Call Center



Our Call center is designed to facilitate communication between families and the school and is open during nonconventional hours to better support the needs of our parents. One of our call center's features is information and referrals, which includes indirect referrals to agencies, programs, and services in the community like; housing, food, clothing, health and safety, counseling, recreation programs, workforce training, childcare, employment, and more.

### SUCCESS TOGETHER





Family Nights are interactive events operated as knowledge and skill-building experiences that focus on learning strategies. Parents and children learn side-by-side through fun literacy and mathematics activities. A combined total of **487 families** participated in the 33 family nights hosted throughout the school year.









# Loving Solutions Parent Project

The Parent Project/Loving Solutions is a **community**based parenting skills program adopted in Madera County.

The program works directly with parents to help improve children's school attendance, academic performance, reduce family conflict, and develop strong in-home strategies for gang prevention. Parent Project is designed for parents of teenagers, while Loving Solutions is designed for parents of children aged 5 to 10.



### **2023-2024 School Year**

### **Loving Solutions**

Hosted at: Washington, Millview, VLR and THS



### **Parent Project**

**Hosted at: THS and Madera High** 

















Educating with Love, Dignity & Respect

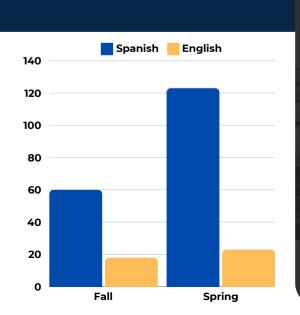
# Virtual Parenting Classes

Virtual parenting classes are facilitated by **Disciplina Positiva ( Positive Discipline)**, tailored for parents with students at the secondary level, Middle school and High School. Through these workshops, parents have gained invaluable positive parenting skills that are essential for nurturing healthy and successful teenagers. Classes are offered weekly via zoom.



Parents
Graduated

Parents
Graduated





# Literacy Classes

For parents of English Learner Students



Quality Education



Fall



**Spring** 



Parents
Graduated



Never Quit!

Parents
Graduated



# High School & Career Readiness

This course educates, empowers, and inspires families to actively participate in their child's education. Parents are engaged in programming that encourages fostering a positive educational environment at home and school to increase academic success. Topics include A-G requirements, the counselor's role, GPA, higher education systems, and more. A total of **403** parents graduated from this course.

### Fall 2023 Graduates



36



39



4

Howard

Madera South HS

**Torres HS** 

Madera High

**Spring 2024 Graduates** 





88



OJ

**Desmond Middle School** 

**MLK Middle School** 

TJ Middle School



## 7th Annual Parent & Community **Engagement Conference**

Empowering Families for Academic Success

Torres High School 9/22/2023



The conference is designed to provide a platform for parents from across the district to engage, learn, and share insights. The parent-led planning committee and the workshop selection process ensured that the conference covers the most relevant and pressing topics for all parents. The conference consisted of virtual workshops and in-person keynote speakers and a community resource fair. The combined overall attendance was 626 parents; including virtual and in-person attendance.



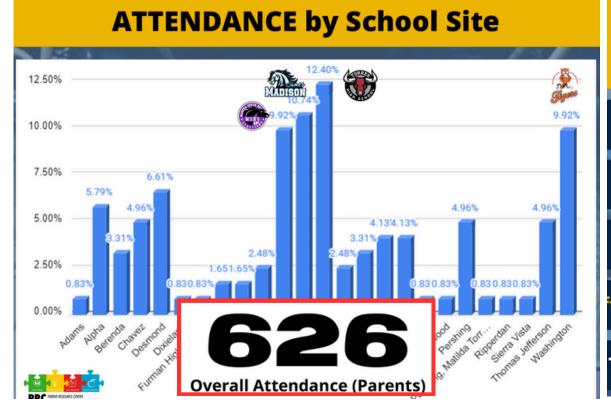














## Where to Start: Hope, Awareness, Support. Torres High School \$\operate{\pi}\$ 5/3/2024

3RD ANNUAL

# Mental Health

## **Awareness** Conference

MUSD partnered with Madera County Behavioral Health Services, Camarena Health, KingsView, NAMI Fresno & Valley Children's Hospital to host a conference for the parents and community of Madera County! The conference consisted of virtual workshops, keynote presentations in the morning, and a resource fair in the evening. A total of 27 community agencies

were present with a combined virtual and

in-person total participation of 737 parents.

















# Parent Powered Texting Platform



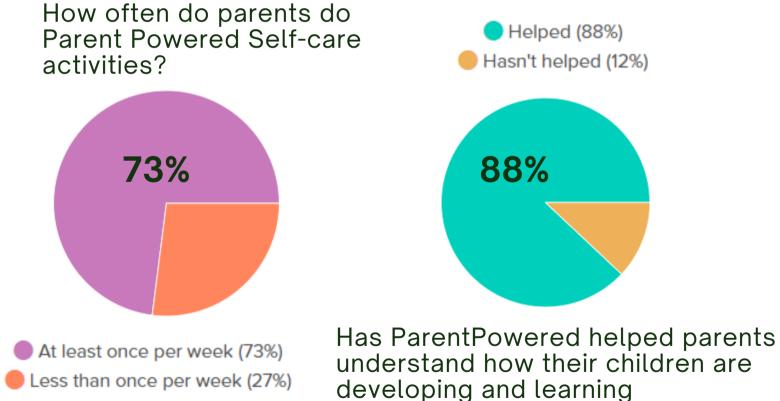
4TH & 5TH GRADERS



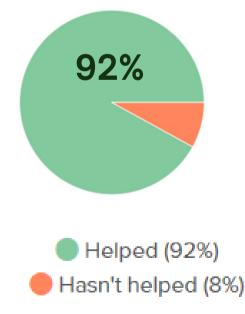
**FAMILY FEEDBACK** 

Parent Powered is a texting platform that delivered a Trauma-informed curriculum for families of students in the 4th and 5th grade through weekly text messages. The weekly text messages provided families with tips, activities, encouragement and resources in English and Spanish. The texting platform makes it simple for families to get practical information to learn more about building connection with their children and understanding their behaviors.

### **Family Survey**



Has ParentPowered helped parents understand their children's behavior?



"The texts taught me how to communicate better in a more effective way with my children during a melt down to defuse it or just anytime. Knowing how to communicate effectively can make a world of difference."

# Parent Champion Academy A Parent Orientation Series

#### NEWCOMER FAMILIES

The Parent Champion Academy, a parent orientation program, was offered for the first time in our district for MUSD families, particularly newcomer families. We engaged counselors, consultants, health and wellness staff, safety officers, and other members of our staff to lead the series of sessions. Families were given vital information during the series-designed to help them navigate our school district's educational system. As part of the series, **51 unduplicated parents** took part in one or more of the workshops. Both Torres High School and Madera High School hosted classes.





### **Launched Spring 2024**



32 Unduplicated Parents participated



Unduplicated Parents participated





## **Community Engagement Initiative**













MUSD was selected to take part of the Cohort III for the Community CEI Initiative (CEI). District representatives Engagement (administrators, teachers, students, parents, board members, and community partners) from across the state come together for CEI Peer Leading and Learning Network opportunities. Throughout the two year agreement (2022-2024) the Madera team learned foundational knowledge around Improvement Science to analyze patterns and connections of community engagement practices and reflect on the impact of efforts to address the identified Problems of Practice. The Madera team was composed of Madera South and CSPRC leadership and staff, including parents and students.







3,000 Classes/Workshops
Parent Participants



Call Center
Parents Supported



PRC Walk-Ins Support
Parents Supported in person



Childcare
Students Participants



Unduplicated parents participated in our programming.

# Other Programming

#### WORKSHOP TOPICS

- Suicide Prevention Workshops
- Vaping Informational Workshops
- Master Gardening
- Positive Discipline
- Handling Big Emotions
- Effective Communication and Bullying
- Social Media and Texting: Real Guidance for Families
- Bullying/Cyberbullying





- Teaching Independence & Personal Responsibility
- Healthy Boundaries for Healthy Families
- Raising Healthy Kids in a Digital World
- School Counseling & Community Counseling
- Internet and Social Media
   Safety





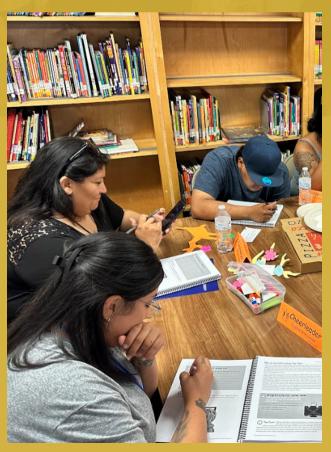
# Other Programming



### Classes

- English as a Second Language
- Family Literacy
- Computer Literacy
- Financial Literacy
- Adult Literacy
- Nutrition
- High School Equivalency Program













## Community Events



Three annual Health Fairs were organized in combination with Open House at three elementary school sites with more than 300 families in attendance. Annual family health and wellness fairs promote health and family access to community resources. A Christmas event was hosted for selected families, to extend a hand and make for a gratifying Christmas season. In partnership with the Madera County Department of Public Health, a Walk to school day event was hosted to promote pedestrian safety in one of our district's walking schools.

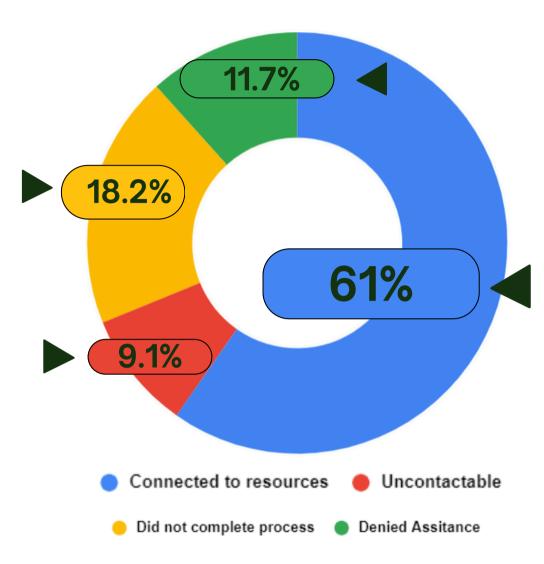


# New Families

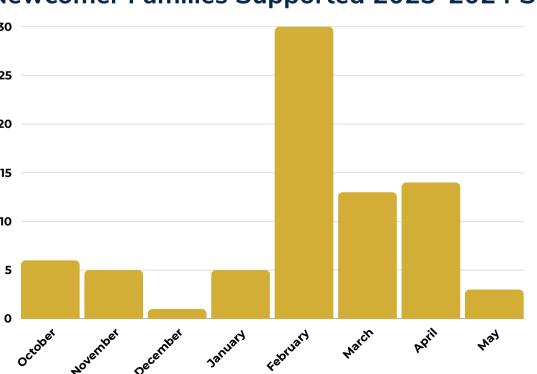
### NEW ONBOARDING PROCESS

New this year, the department of CSPRC new onboarding process for launched a newcomer families in our school district, designed to ensure a smooth and supportive transition for families. It begins with a comprehensive needs assessment that allows us to connect families with the appropriate support services and community resources. In addition, families are provided with essential information on how to navigate our school district. This includes details on school policies, procedures, key contacts, and tips for staying informed and engaged with their child's education. Our goal is to create a welcoming environment and equip families with the tools and knowledge they need to thrive in our district. A total of 77 families were supported in the 2023-2024 SY.

#### **Needs Assessment Data**



#### **Newcomer Families Supported 2023-2024 SY**





# Meet Our Team



**Elia Medina**Director



**Cynthia Gonzales**Administrative Assistant



**Erika Chaidez**PRC Assistant - Lead



Brenda Meranza de Soto
PRC Assistant
Washington



Maria Flores-Gil
PRC Assistant
Madera South



Yvonne Sandoval
PRC Assistant
Torres HS



Mariel Carias
PRC Assistant
Millview



Berenice Garcia
PRC Assistant
Red Pyramid



PRC Assistant

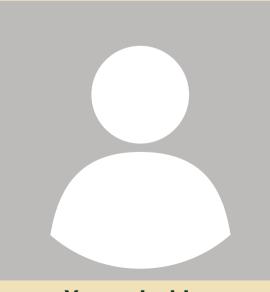
Madison



**Karina Medina**PRC Assistant
Madera High



Monica Gallegos
PRC Assistant
Rose



Yesenia Lira
PRC Assistant
Torres HS PM



Diana Guzman
PRC Assistant
Washington PM



# Thank You to Our Partners



















































# Get In Touch

PHONE | (559) 416-5879

WEBSITE | https://prc.maderausd.org











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